

## User's Manual

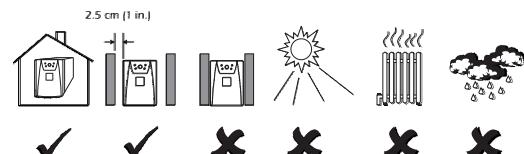
### Installation and Initial Start-Up

To obtain warranty coverage, please fill out and return the warranty registration card now.

#### Inspection

Inspect the UPS upon receipt. Notify the carrier and dealer if there is damage. The packaging is recyclable; save it for reuse or dispose of it properly.

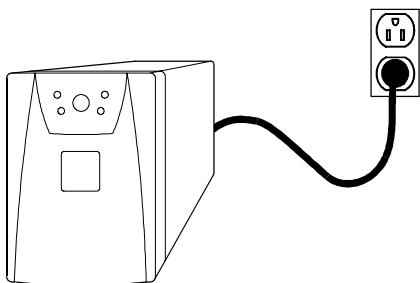
#### Placement



Install the UPS in a protected area that is free of excessive dust and has adequate air flow. Do not operate the UPS where the temperature and humidity is outside the specified limits.

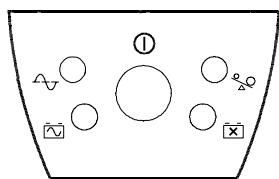
**Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the warranty.**

#### Connect to Utility



### Operating Instructions

#### Switch "On" — Switch "Off"



① With the UPS plugged in, press and release the On/Off/Test button to supply power to the loads.

The UPS loads are immediately powered while the UPS performs a self-test. Press and release the button again to turn "Off" power to the loads. It may be convenient to use the UPS as a master "On/Off" switch for the protected equipment.

AV The on-line LED illuminates when the UPS is supplying utility power to the battery backup loads.

#### Self-test

The UPS performs a self-test automatically when turned "On", and every two weeks thereafter (by default). Automatic self-test eliminates the need for periodic manual self-tests.

During the self-test, the UPS briefly operates the loads on-battery. If the UPS passes the self-test, it returns to on-line operation.

☒ If the UPS fails the self-test it immediately returns to on-line operation and lights the replace battery LED.

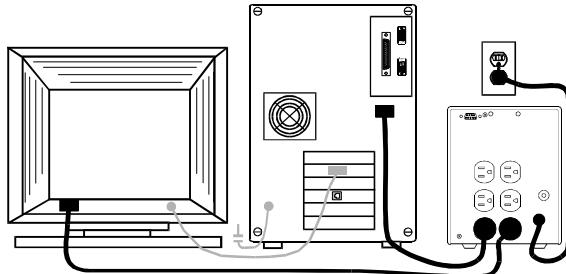
#### Check the Site Wiring Fault Indicator

Location: Top right corner of UPS back panel.

**Caution:** If the site wiring fault indicator lights, get a qualified electrician to correct the building wiring.

#### Connect the Loads

Plug the loads into the output connectors on the rear of the UPS. To use the UPS as a master "On/Off" switch, make sure that all of the loads are switched "On".



**Caution: Do not connect a laser printer to the Battery Backup Outlets.**

**Battery Backup Outlets:** These UPS outlets provide battery power and surge protection to equipment when utility voltage is outside acceptable limits. Data sensitive equipment such as a computer, monitor, or external drive are connected to these outlets.

The loads are not affected by a failed test. Recharge the battery overnight and perform the self-test again. If the replace battery LED is still "On", replace the battery using the **Replacing the Battery** procedure.

#### On-Battery

AV During on-battery operation, the on-battery LED illuminates and the UPS sounds an audible alarm consisting of 4 beeps every 30 seconds. The alarm stops when the UPS returns to on-line operation.

#### Low Battery

When the UPS is operating on-battery and the energy reserve of the battery runs low, the UPS beeps continuously until the UPS shuts down from battery exhaustion or returns to on-line operation.

#### Overload

☒ When loads exceed the UPS capacity, the overload LED illuminates and the UPS emits a sustained tone. The alarm remains "On" until the overload is removed. Disconnect nonessential load equipment from the battery backup outlets, to eliminate the overload.

If the overload is severe, the input circuit breaker may trip (the resettable center plunger of the circuit breaker pops out), as well. Disconnect nonessential load equipment from the UPS to eliminate the overload and press the plunger back in to restart the UPS.

If there is AC power and the circuit breaker does not trip during overload, the loads are still powered. If the circuit breaker trips or the UPS attempts to transfer to battery, the loads' power will be shut "Off". Turn the UPS "Off" then back "On" to power the loads.

#### Connect Telephone / Network Surge Suppression (Optional)

Connect a single line telephone or a 10Base-T/100Base-Tx network cable into the RJ-45/RJ-11 telephone/network surge protection "IN" jack on the back of the UPS. Connect from the "OUT" jack with telephone cable (supplied) or network cabling (not supplied) to a fax modem or network port.

#### Connect Computer Interface Port (Optional, BP1050/1100)

PowerChute® plus power management software is included with this UPS. Connect the supplied interface cable to the 9-pin computer interface port on the back panel of the UPS. Connect to the computer. See software documentation for installation instructions.

#### Charge the battery

AV The UPS charges its battery whenever it is connected to utility power. The battery will charge fully during the first 4 hours of normal operation. Do not expect full runtime during this initial charge period.

#### Replace Battery

☒ If the battery fails a self-test, the UPS emits short beeps for one minute and the replace battery LED illuminates.

The UPS repeats the alarm every five hours. Perform the self-test procedure to confirm replace battery conditions. The alarm stops when the battery passes the self-test.

#### Shutdown Mode

If there is no power, the host connected to the computer interface port can command the UPS to shut down. This is normally done to preserve battery capacity after a controlled shutdown of the protected system. In shutdown mode the UPS stops supplying power to the load. The on-line and overload LED indicators flash alternately or, if the UPS has shutdown due to a low battery, the UPS will beep once every 4 seconds for approximately 16 seconds. When line power is restored, the UPS will return to on-line operation.

#### Cold Start

**Note: Cold start is not a normal operating condition.**

When the UPS is "Off" and there is no utility power, it is possible to cold start the UPS to power the loads from the UPS battery.

① • Press and hold the On/Off/Test button until the UPS begins beeping.  
• Release the On/Off/Test button during the beeping to start the UPS.

### Storage

#### Storage conditions

Store the UPS covered and upright in a cool, dry location, with its battery fully charged. Before storing, charge the UPS for at least 4 hours.

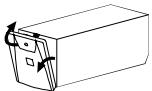
#### Extended storage

At -15 to +30 °C (+5 to +86° F), charge the UPS battery every 6 months  
At +30 to +45 °C (+86 to +113° F), charge the UPS battery every 3 months.

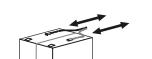
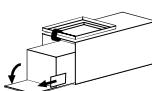
## Replacing the Battery

This UPS has an easy to replace hot-swappable battery. Battery replacement is a safe procedure, isolated from electrical hazards. You may leave the UPS and loads on for the following procedure. See your dealer or call the number in this manual for information on replacement battery kits.

**Note: Once the battery is disconnected, the loads are not protected from power outages.**



1. Grasp the top of the front cover and **tilt** it out and down.
2. **Unhook** the bottom of the cover from the chassis and lift it upward to expose the battery door. Be careful not to strain the ribbon cable. Do not touch the exposed printed circuit board.
3. **Fold** the front cover on top of the UPS as shown.
4. Use a flat-blade screwdriver or a coin to **remove** the two battery door screws and open the door.
5. Grasp the tab and gently **pull** the battery out of the UPS.
6. Disconnect the battery leads.
  - For the 1000/1050/1100 VA models, loosen the connectors by gently wiggling them while pulling straight back from the battery connector.
  - For the 1400 VA model, pull the two gray couplers apart to disconnect the battery.
7. **Connect** the battery leads to the new battery.



**Note: Small sparks at the battery connectors are normal during connection.**

- For the 1000/1050/1100 VA models, connect the red wire to the positive (+) terminal and the black wire to the negative (-) terminal.
- For the 1400 VA model, connect the gray battery coupler to the UPS coupler.
- 8. **Slide** the battery into the UPS.
- 9. **Close** the battery door, **replace** the battery compartment screws, and replace the front cover.
- 10. Dispose of the old battery properly at an appropriate recycling facility or return it to the supplier in the packing material for the new battery. See the new battery instructions for more information.



## Warranty

Customers may return their defective unit to APC for replacement or repair during the standard 2-year warranty period. APC's standard procedure will be to replace the original unit with a factory-reconditioned unit. Customers who must have the original unit back due to assigned asset tags and set depreciation schedules must declare such a need at first contact with APC Customer Service. APC will ship the replacement unit once the defective one has been received by the repair department. The customer pays for the shipping to APC, APC covers ground freight transportation costs back to the customer.

## Service

If the UPS requires service, **please do not return it to the dealer!**

Follow these steps:

1. Use the **Troubleshooting** section of the **Quick Reference Guide** to eliminate common problems.
2. Verify that no circuit breakers are tripped. A tripped circuit breaker is the most common UPS problem!
3. If the problem persists, call customer service or visit the APC Internet Website ([www.apc.com](http://www.apc.com)).
  - Note the model number of the UPS, the serial number, and the date purchased. A technician will ask you to describe the problem and try to solve it over the phone, if possible. If this is not possible the technician will issue a Return Merchandise Authorization Number (RMA#).
  - If the UPS is under warranty, repairs are free. If not, there is a repair charge.
4. Pack the UPS in its original packaging. If the original packing is not available, ask customer service about obtaining a new set.
  - Pack the UPS properly to avoid damage in transit. Never use Styrofoam™ beads for packaging. Damage sustained in transit is not covered under warranty.
  - Include a letter with your name, RMA#, address, copy of the sales receipt, description of the trouble, your daytime phone number, and a check (if necessary).
  - Mark the RMA# on the outside of the package.
5. Return the UPS by insured, prepaid carrier to the address given to you by Customer Service.

## APC Contact Information



USA/Canada .....	1-800-800-4272
Mexico .....	292-0253 / 292-0255
Brazil .....	0800-12-72-21
Worldwide .....	1-401-789-5735
Internet .....	<a href="http://www.apc.com">http://www.apc.com</a>
Technical Support .....	<a href="http://www.apc.com/support">http://www.apc.com/support</a>

## Troubleshooting

Problem	Possible Cause	Solution
UPS will not turn "On".	On/Off/Test button not pushed.	Press the On/Off/Test button to power the UPS and the loads.
	UPS input circuit breaker tripped.	Reduce the load on the UPS by unplugging equipment and reset the circuit breaker by pressing the plunger back in.
UPS will not turn "On" or "Off".	Computer interface problem.	Disconnect the computer interface. If the UPS now works normally, check the interface cable and the attached computer.
UPS operates on-battery even though normal line voltage is thought to exist.	UPS input circuit breaker tripped.	Reduce the load on the UPS by unplugging equipment and reset the circuit breaker by pushing the plunger back in.
UPS beeps occasionally.	Normal UPS operation.	None. The UPS is protecting the load.
UPS does not provide expected back up time.	The UPS battery is weak due to recent outage or is near the end of its service life.	Charge the battery. The UPS batteries require recharging after an extended outage. Batteries age faster when put into service often and when operated at elevated temperatures. If the battery is near the end of its service life, consider replacing the battery even if the replace battery indicator is not yet lit.
On-line and overload indicators are flashing alternately.	The UPS was shutdown by PowerChute® plus software.	None. The UPS will restart automatically when utility power returns.
All indicators are flashing.	Internal UPS fault.	Do not attempt to use the UPS. Turn the UPS "Off" and have it serviced immediately.
The UPS operates normally, but the site wiring fault indicator is lit.	Building wiring error such as missing ground or hot to neutral wire reversal.	Have a qualified electrician correct the building wiring.
On-line and on-battery indicators only are flashing	Internal UPS fault.	Do not attempt to use the UPS. Turn the UPS "Off" and have it serviced immediately.
All indicators are "Off" and the UPS is not operating.	The UPS is shutdown and the battery is discharged from an extended power outage.	None. The UPS will return to normal operation when the power is restored and the battery has a sufficient charge.
The replace battery light is illuminated.	Weak batteries.	Allow the batteries to recharge for at least 4 hours. If the problem persists after recharging, replace the batteries.
	Replacement batteries not connected properly.	Confirm the battery connections.
The overload light is illuminated or flashing	The UPS is overloaded.	Reduce the load on the UPS by unplugging equipment.

## Specifications

	1000 VA	1050 VA 1100 VA	1400 VA
Acceptable input voltage	0 - 160 VAC		
Input voltage (on-line operation)	94-148 VAC		
Output voltage	106-127 VAC		
Input Over Current Protection	Resettable circuit breaker		
Frequency limits (on-line operation)	47 - 63 Hz (auto-sensing)		
Transfer time	4 ms typical, blackout response time		
Maximum load	1000 VA 670 W	1050 VA 670 W	1400 VA 950 W 1100 VA 670 W
On-battery output voltage	115 VAC		
On-battery frequency	50 or 60 Hz, ±0.1 Hz; unless synchronized to utility during brownout		
On-battery waveshape	Stepped sine-wave		
Output Over Current Protection	Over-current and short-circuit protected, latching shutdown on overload		
Battery type	Spill proof, maintenance free, sealed lead-acid		
Typical battery life	3 to 6 years, depending on number of discharge cycles and ambient temperature		
Typical recharge time	2 to 5 hours from total discharge		
Operating temperature	0 to +40° C (+32 to +104° F)		
Storage temperature	-15 to +45 °C (+5 to +113° F)		
Operating / storage relative humidity	0 to 95%, non-condensing		
Operating elevation	0 to +3,000 m (0 to +10,000 ft)		
Storage elevation	0 to +15,000 m (0 to +50,000 ft)		
Audible noise at 1 m (3 ft)	<45 dBA		
Size (H x W x D)	21.6 x 17.0 x 43.9 cm (8.5 x 6.7 x 17.3 in.)		
Weight - net (shipping)	19.3 (21.1) kg 42.5 (46.5) lb.	19.3 (21.2) kg 42.5 (46.8) lb.	24.1 (25.9) kg 53.0 (57.0) lb.
Listing, Certifications and Unlisted Components	UL 1778, UL 497A, CSA 107.1, FCC part 15		
EMI certification	FCC/DOC Class B certified		
Electromagnetic immunity	IEC 801-4 level IV, 801-5 level III		